

Courtney Brillhart *User Experience Professional*

EXPERIENCE

Senior Manager, Product Design

Secureworks (April 2021 - Present)

Overseeing a team of designers as well as hands-on design/research as the product designer on the Reporting empowered team for the Taegis XDR cybersecurity SaaS platform.

Principal User Experience Designer

Kaiser Permanente (May 2018 - April 2021)

Responsible for leading the user experience, design and strategy for KP's consumer-facing app (iOS/Android) in conjunction with the consumer-facing web portal. Overseeing a team of designers while working closely with product, technical leads, user research, business and clinical stakeholders.

Design Manager, Mobile UI/UX

DaVita (November 2016 - May 2018)

Leading a team composed of UX Designers, Visual Designers and User Researchers as part of the Mobile Community of Excellence team; committed to identifying the best user experiences for clinicians, patients & internal employees through native iOS/Android applications.

Senior UI/UX Designer

DaVita (September 2014 - November 2016)

Visual and UX design for physician, patient & internal employee native mobile iOS/Android applications. Collaborating with the Mobile Community of Excellence team to establish native mobile guidelines, governance and certification processes.

Interaction Designer

Kaiser Permanente (July 2011 - September 2014)

Creating engaging experiences for Kaiser Permanente's online/mobile users that support member & business objectives across the iOS & Android Flagship mobile apps and kp.org.

Senior Web Designer (Contractor with Aquent, LLC)

Kaiser Permanente (June 2010 - July 2011)

Creating web solutions that are visually pleasing, usable, on-brand and accessible while working closely with product owners, editors, interaction designers and developers.

Graphic Designer

The Artime Group (March 2008 - June 2010)

Advertising, print, web & Flash design, branding/logo development for several nationwide clients.

Graphic Designer

Phoenix Marketing/Creative (June 2005 - March 2008)

Print & packaging design of marketing materials, web design, branding & logo development, preparing/sending files for pre-press/print, direct contact with clients.

EDUCATION

Azusa Pacific University ('05), Azusa, CA

Bachelor of Arts Degree, cum laude

Art Major with emphasis in Graphic Design

SKILLS

Able to translate abstract concepts into concrete web & mobile experiences. Excellent understanding of usability testing techniques. Strategic and innovative thinker. Quick to learn, respond to and adopt new technologies. Solid communication & presentation skills. I thrive in a collaborative environment and from the synergy that comes from working with like-minded individuals who are passionate about their work.

Proficient in Figma, Sketch, InVision, Miro, Adobe Creative Cloud, Agile/SCRUM/SAFe methodologies, Microsoft Office. Some HTML/CSS and Javascript.

Conference/training attendances:

- UXIM Interactions 2016-2017 in San Diego & Portland, OR
- Smashing Conference 2015 in New York City, NY
- UXIM Mobile 2013-2015 in Seattle, Denver & Salt Lake City
- Accessibility for iOS Training in Cupertino, CA
- SXSW 2012 (Interactive) in Austin, TX

ACCOMPLISHMENTS

General Assembly

Featured panelist for "Career Conversations," January 2018
Featured speaker & panelist, December 2016

DaVita Core Value Award

Recipient for "Continuous Improvement," January 2016

Kaiser Permanente Summer Internship Program

Program Preceptor, Summer 2014; Individual Preceptor, Summer 2013

Kaiser Permanente Marketing Organization Offsite

Featured presenter, June 2014

Mobile & responsive web design best practices for increased consumer engagement.

Communication Arts

Featured artist, "Essence" T-shirt design

June 2008 (website); September/October 2008 (publication)

CONTACT

(720) 739-0343 | courtney.a.brillhart@gmail.com

Portfolio: courtneybrillhart.com

References available upon request